

Sac Osage Electric Cooperative

Power Outage Information

To report a power outage call **417-876-2721** or **800-876-2701** . Our telephone is answered 24 hours a day.

Before reporting an outage, please check your fuses and/or breakers to make sure the problem is not on your side of the meter. Also, please check with your neighbors to see if their power is off. When reporting a power outage it is very important that you know your map number. Your map number is on your billing statement. Please write your map number here after printing this page _____ so that you will have it when you report a power outage.

When reporting an outage, please report any problems that might have cause the outage. This helps our line crews restore power more quickly.

Sac Osage Electric Cooperative is responsible for service to the meter. Service beyond the meter is the member's responsibility. If a power outage is caused by a problem on the member's side of the meter, there is a \$30.00 service charge. After normal working hours, the service charge is \$60.00.