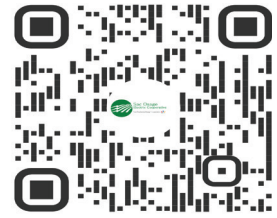




4815 E HWY 54
 EL DORADO SPRINGS, MO 64744
 CONTACT: 417-876-2721
 FAX: 417-876-5368
 WEBSITE: SACOSAGE.COM



MAY 2026

YOUR LOCAL NEWSLETTER



SOEC Attend Career Fairs

Sac Osage Electric Cooperative was blessed to be able to attend the El Dorado Springs R-2 School and the Stockton R-1 School Career Fairs in March.

This is always a great opportunity for us at Sac Osage Electric to talk with local youth about their future careers.

Pictured above: A group of young men from Stockton R-1 School District visit with SOEC Lineman, Tysen Saylor about the different equipment used daily when working in the field.

The Month of May is Catch-Up Month for Budget Billing

Reminder: Members enrolled in budget billing will need to pay the additional balance in May to bring their monthly budget amount up to date.

To verify your current account balance, please contact the Sac Osage Electric billing department at 417-876-2721.

Co-op Leaders Champion Reliable Power for Missouri

The Missouri State Capitol was alive with discussion around reliable, affordable electricity for rural Missouri on Feb. 2-3. More than 225 electric cooperative leaders from across the state gathered for the annual Missouri Electric Cooperatives State Legislative Conference. These directors, managers and staff members arrived with a unified goal — to advocate for the needs of rural communities and ensure their voices were heard by lawmakers.

Armed with firsthand experiences and a steadfast commitment to keeping the lights on for nearly 800,000 families, farms and businesses, the co-op leaders found a receptive audience among state officials.

General Manager, Aaron Ash and Board of Directors, Tim Minehardt, Ken Hacker, and Brian Hubbard were in attendance for this conference. They represented the members of Sac Osage Electric Cooperative at this conference.

Gov. Mike Kehoe joined the crowd, thanking electric cooperatives for their consistent presence and advocacy at the Capitol. “There is someone from the electric cooperatives here almost every week,” he said.

“Your membership is responsible for delivering reliable power to Missourians in every corner of our state, often under

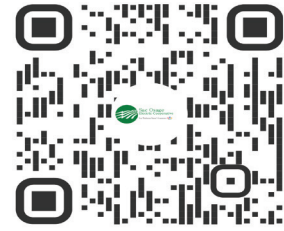
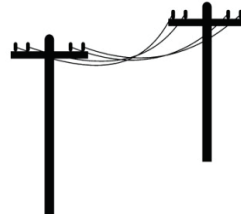
some of the most challenging conditions. I look forward to continuing to work together to ensure Missouri has access to reliable, affordable electricity.”

To prepare for their time in the Capitol, the co-op leaders heard an overview of key issues from the Missouri Electric Cooperative legislative team. They also learned how to make the most of their visits to legislators through a mock briefing session between Rep. Del Taylor and Callaway Electric Cooperative’s Clay Carroll.

The issues the co-op leaders shared with legislators included strengthening grid reliability and removing obstacles in the way of high-speed rural broadband deployment. They also shared how electric cooperatives are governed and how the cooperative business model is uniquely designed to meet the needs of co-op members — and should be protected.

“Events like this remind lawmakers that electric cooperatives are rooted in the communities we serve,” said Caleb Jones, CEO of Missouri Electric Cooperatives. “Our leaders bring real-world experience to the Capitol, sharing how policy decisions impact rural Missourians every day. By showing up and engaging, we help protect reliable, affordable electricity and the cooperative model that delivers it.”





There She Blows: Make Sure Your Water Heater is Safe - Safe Electricity

One home appliance that seldom gets much of a thought or even a passing glance is the hot water heater. However, neglecting the appliance that we depend on to turn cold water into hot can cause serious havoc.

You may only notice issues with this underappreciated appliance at the prospect of a cold shower, but a hot water heater that's improperly installed or maintained could cause much more serious consequences than that.

Once it blows, it could blast off like a missile with enough force to lift your house off its foundation. Or, you could be sitting on the couch binge watching Netflix when suddenly it bursts and your ceiling caves in (depending on its location) and you have an instant flood and massive mess on your hands.

A hot water heater could explode or malfunction for the following reasons:

- Sediment buildup in the tank
- Rust corroding the tank; or
- Too much internal pressure

How will you know if your heater suffers from one of these maladies?

If your hot water makes a popping or knocking noise, there could be water trapped under the sediment. It is similar to when you boil water and it puts pressure on the lid from the inside out. To prevent this from happening, flush and drain your hot water heater tank once every year.

If your tap water is a brown, rusty color, you may have rust in the water tank. Although hot water heaters have something called an anode rod to prevent this, it can deteriorate over time. Be sure to inspect the rod every two years and at least annually once your warranty has expired. The rod

itself should be replaced every four to five years; sooner if you have a water softener.

If your hot water heater's temperature and pressure relief valve (aka T&P) keeps opening to release water or it leaks (a sign that your valve is bad), you could have a potential bomb-projectile combo on your hands. To help prevent too much pressure in your tank:

Set the temperature at 120 to 125 degrees. Setting it too high (140+ degrees) causes pressure to build in the tank. (Additional benefit: this will help lower your energy bill.)

Test your T&P twice a year (or have it tested by a professional) to make sure it is working properly. You can find the valve on the top or side of your tank (be careful—the water will be extremely hot; it is not like the sink or shower when you wait for hot water to make its way through the pipes).

For additional information, consult a qualified service technician. For more information about electrical safety, visit safelectricity.org.



Happy Retirement *Congratulations Randy!*

35 Years of Service

Sac Osage Electric Cooperative
A Touchstone Energy Cooperative

KEEP AN EYE ON YOUR ACCOUNT! DOWNLOAD SMARTHUB TODAY

CHECK YOUR USAGE

MAKE PAYMENTS

RECEIVE OUTAGE
NOTIFICATIONS



Sac Osage
Electric Cooperative

Your Touchstone Energy® Cooperative 

PHOTO PROVIDED BY TARA PARKS
PICTURED - SON OF MEMBER SERVICES REPRESENTATIVE, CHANCE CYR

TURN UP YOUR SPEED, NOT YOUR BILL



GIG SPEEDS
starting as low as
\$54.95
/month*
for first 6 months of service



HAVE YOUR BEST YEAR YET WITH
FIBER INTERNET!

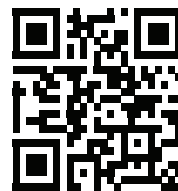
\$150
OFF FIBER
INTERNET

for the first 6 months of service

LIMITED TIME ONLY!

Sign up today at ConexonConnect.com/Save
or call **844-542-6663**.

- **Zero upfront costs**
- **No data caps, ever**
- **24/7 support**



ConexonConnect.com/Save
Coupon code: FIBERFAST

*Restrictions apply. Promotion ends 3/31/26. Offer available for new residential Conexon Connect customers. Additional taxes and fees may apply. This offer may not be combined with any other offer. Once the promotional period concludes, the per-month rate will revert to the regular pricing of \$79.95 for 1 Gig package and \$99.95 for 2 Gig package. Customer may cancel promotion any time via the online portal by selecting "Cancel Service" under "Request Help."