



Sac Osage Electric Cooperative

February 2024

News



P.O. Box 111, 4815 E HWY 54
El Dorado Springs, MO 64744
Telephone: 800-876-2701

Visit us on the Web - www.sacosage.com



SAC OSAGE ELECTRIC DONATES TO AREA CHRISTMAS CHARITIES

Every year, members of Sac Osage Electric Cooperative can choose to round their electric bill up to the nearest dollar amount to help people in need during Christmas time. This program is called Operation Round-Up.

Through Operation Round-Up, your electric bill is rounded up to the nearest dollar amount and the additional money paid is donated to local charities such as the El Dorado Springs Christmas Basket, Rivers Crossing Life Center, Community Outreach Program, and the Stockton Christian Church.

The average amount per year that the member will pay per account is

approximately \$6.00. The maximum amount the member will pay for the year will never exceed \$11.88 per account. For example, if a member's electric bill is \$113.27, they will pay \$114.00 and the difference of seventy three cents is added to the Operation Round-Up Fund. These funds are dispersed later in the year.

This year, each charity was able to receive a check for \$300.00 to help with their distribution.

If you are interested in signing up for Operation Round-Up, please contact Sac Osage Electric at 417-876-2721 or complete the Operation Round-Up Form on the next page and return it with your electric bill.



District 5 Director Gary Ashby presenting a check to Barbara Long with the Community Outreach Program in Nevada, MO.



District 4 Board Director Ray Huesemann and District 6 Board Director Gene Brockus present a check to Margie Weaver with Rivers Crossing Life Center in Osceola, MO.



District 9 Director Brian Hubbard and District 3 Director Maranda Spangler presenting a check to Michael Tunnel with the Stockton Christian Church Christmas Basket Program.



District 8 Director Ken Hacker presenting a check to Steve Wiseman for the El Dorado Springs Christmas Basket Program.



Give to Operation Round-Up Sign Up Today

It's easy to support the Sac Osage Electric Operation Round-Up program by just "rounding up" your bill to the next full dollar amount.

Your contributions help local people that are less fortunate. Operation Round-Up funds have been disbursed to the El Dorado Christmas Basket Fund, Nevada Community Outreach, the Osceola Christmas Fund, the Salvation Army, and the Stockton Christmas Fund.

The average donation is about 50 cents per month, with a maximum of \$11.88 per year. Together with other members who support this program, your pennies can really make a difference in the lives of people in the Sac Osage Electric Cooperative service territory.

Please fill out the following information and mail this form to Sac Osage Electric Co-op.

MAIL: Sac Osage Electric Cooperative
PO Box 111
El Dorado Springs, MO 64744

Yes! Sign Me Up For Operation Round-Up.

Name: _____

Address: _____

Phone Number: _____

Signature: _____

Sac Osage Account Number: _____



.....Office Use Only

Employee Initial: _____

Date Received: _____



DO YOU WANT TO RECEIVE NOTIFICATIONS FROM SAC OSAGE ELECTRIC?

Here, at Sac Osage Electric Cooperative, we believe communication with our members is very important.

Although, we may not always know when the next outage may occur or exactly how long it will take our crews to get the lights back on during a storm, we do try our best to make our members aware of the information we do have available.

In the past, we have used our phone and computer systems to make automated phone calls or send emails to our members in certain events such as a planned outage.

Social media, such as Facebook, has become one of our main resources to provide information to our members, until now!

We recently used a messenger application through our computer system that was able to send email, SMS, and text messages through the SmartHub APP for Sac Osage Electric.

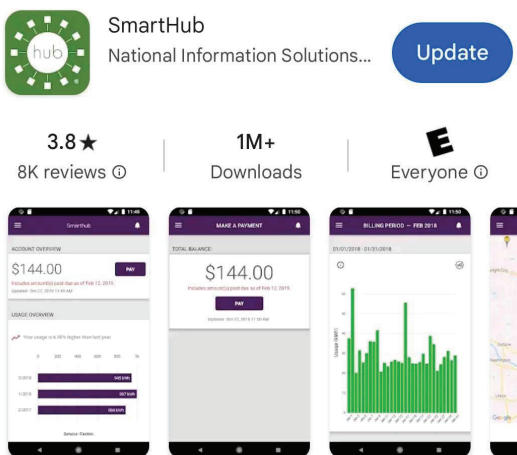
By using this messenger app, we were able to send a message to members on our Osceola Substation to provide information about planned outages in their area while KAMO was completing some repairs.

SmartHub can be utilized in more ways than just receiving notifications. Through this app, you can view your usage, pay your bill, update account information, and much more!

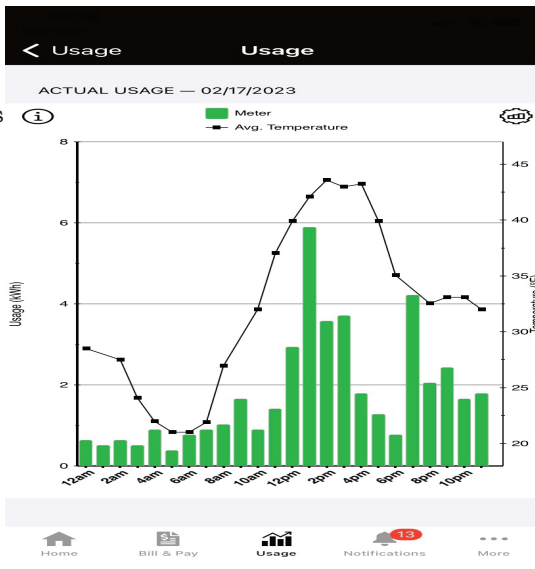
If you are interested in receiving notifications when they become available, please enroll by signing up through SmartHub. You can register for an account through SmartHub on our website at sacosage.com or download the app on your phone.

These notifications will be sent to the email address and the phone number(s) that are registered through the SmartHub App.

One thing that is vital for contacting our members, is having updated information on their Sac Osage Electric Account. If you need to update information on your account, please contact us at 417-876-2721.



SmartHub provides utility and telecom customers access to account information.



RATES OF INFLATION ON SAC OSAGE ELECTRIC COST

| Category | 2018 | 2023 | Increase |
|--------------------|--------------|--------------|----------|
| 100 AMP METER LOOP | \$324.51 | \$484.35 | 49% |
| POWER POLES | \$166.40 | \$465.12 | 179% |
| 15 KVA TRANSFORMER | \$768.00 | \$1533.00 | 99% |
| SERVICE TRUCK | \$153,321.58 | \$171,368.04 | - |

IN DECEMBER OF 2022, SAC OSAGE ELECTRIC, ALONG WITH OTHER COOPERATIVES IN THE STATE, SET RECORD DEMANDS BECAUSE OF THE EXTREME COLD IN OUR AREA. INFLATION RATES HAVE BEEN EXTREMELY HIGH AND THE COOPERATIVE HAS BEEN IMPACTED IN ALMOST EVERY AREA. THIS ALSO INCLUDES THE PRICE SAC OSAGE ELECTRIC COOPERATIVE PAYS TO ITS POWER SUPPLIER.

Don't Let Your Internet Break Your Heart!

With fiber internet from Connect, your connection will be unbreakable.

Connect fiber internet will allow you to:

- Video chat with loved ones near and far.
- Stream your favorite movies seamlessly.
- Experience buffer-free online gaming.
- Online shop with no lag.
- *And more!*

Check availability at ConexonConnect.com, call 1-844-542-6663, or scan our QR code!

